

**IMPLEMENTATION OF RETURNS SYSTEM IN DEVELOPMENT
OF WEB-BASED SALES INFORMATION SYSTEM
(Case Study: Otaco Distro, Sleman Regency, D.I Yogyakarta)**

Ra'ipindow Baniarta Simarmata, Umar Zaky, S.Kom., M.Cs.

Information Systems Study Program, Faculty of Science & Technology

University of Technology Yogyakarta

Jl. Ringroad Utara Jombor Sleman Yogyakarta

E-mail : simarmatavindo7@gmail.com, umarzaky@gmail.com.

ABSTRACT

Otaco distribution is a medium-sized clothing industry with an independent brand located in the APH Seturan Baru housing block A-16, Kledokan, Caturtunggal, Kec. Depok, Sleman Regency, Special Region of Yogyakarta. Otaco distributions only provide returns for the same goods for their customers, by writing a recording manual for each return process that has been carried out. The absence of a return option other than the return of the same goods makes consumers unable to make returns for other products or returns for refunds. In addition, manual writing of return records makes the return record data often lost or damaged, this allows data similarity if lost or damaged return data is regenerated and previous data is found to be piled up. The purpose of this research is to implement a return system in the development of the Otaco distribution sales information system so that it remains in accordance with existing business processes. This research is carried out with analytical research methods, design, design, implementation and testing, as well as system maintenance to help achieve research objectives. In the tests that have been carried out, it was found that 98% of the success of the system made this system not fully run as expected. The conclusion that can be drawn from this research is that the implementation of the return system in the development of the Otaco distribution sales information system can run according to existing business processes.

Keywords: *Return System, Information System, Sales, Otaco Distro.*