

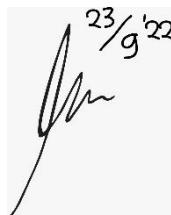
ANALISIS KEPUASAN KERJA KARYAWAN CV LOTUS GLOVE YOGYAKARTA DITINJAU DARI TEORI DUA FAKTOR HERZBERG

Allfa Suffi Yuliyanti

Abstrak

Penelitian ini bertujuan untuk mengetahui kepuasan kerja karyawan CV Lotus Glove yang didasarkan pada Teori Dua Faktor Herzberg. Sampel yang digunakan dalam penelitian ini sebanyak 74 orang. Metode perolehan data menggunakan kuesioner yang diukur dengan skala Likert. Metode analisis data menggunakan uji validitas, uji reliabilitas, dan rata-rata hitung. Hasil penelitian ini menunjukkan bahwa faktor *hygiene* memperoleh nilai rata-rata hitung sebesar 3,24 yang termasuk ke dalam kategori cukup sesuai. Faktor utama yang menimbulkan ketidakpuasan kerja karyawan yaitu administrasi dan kebijakan perusahaan yang mendapatkan rata-rata hitung terendah sebesar 2,91. Faktor motivator memperoleh nilai rata-rata hitung sebesar 3,22 yang termasuk ke dalam kategori cukup sesuai. Faktor yang menimbulkan kepuasan kerja karyawan yaitu pengakuan yang mendapatkan rata-rata hitung tertinggi dengan skor 3,50.

Kata Kunci : *Kepuasan Kerja, Herzberg, Faktor Hygiene, Faktor Motivator*



23/9 '22

A handwritten signature in black ink, appearing to be "Allfa Suffi Yuliyanti". To the right of the signature, the date "23/9 '22" is written vertically.

**CV LOTUS GLOVE YOGYAKARTA EMPLOYEE JOB SATISFACTION
ANALYSIS IN TERMS OF HERZBERG'S TWO FACTOR THEORY**

Allfa Suffi Yuliyanti

Abstract

This study aims to identify employee job satisfaction at CV Lotus Glove, which is based on Herzberg's Two-Factor Theory. The sample used in this study consisted of 74 people. The method of data acquisition used a questionnaire measured by Likert scale. The data analysis method used validity test, reliability test, and arithmetic mean. The results of this study indicate that job satisfaction from the hygiene factor, obtained average value 3.24, which was included in the quite appropriate category. The main factors that cause employee job dissatisfaction are administration and company policies, which get the lowest average value 2.91. The motivational factor obtained average value 3.22, which was included in the quite appropriate category. The main factor that becomes the source of employee job satisfaction is the recognition that gets the highest arithmetic mean with score 3.50.

Keywords: Job Satisfaction, Herzberg, Hygiene Factor, Motivator Factor