

ANALISIS KINERJA KARYAWAN DI KANTOR POS PATI DALAM PENYALURAN BANTUAN LANGSUNG TUNAI

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Abstrak

Penelitian ini bertujuan untuk menganalisis kinerja karyawan di kantor pos pati dalam penyaluran bantuan langsung tunai. Penelitian ini bertujuan untuk mengetahui bagaimana kinerja karyawan di kantor pos pati dalam pelayanan bantuan langsung tunai. Penelitian ini menggunakan metode deskriptif kualitatif dengan pengumpulan data field research melalui wawancara, dokumentasi, dan observasi. Hasil penelitian menunjukkan bahwa kinerja karyawan di kantor pos pati masih kurang maksimal, pelayanan dari penyaluran bantuan langsung tunai belum dilaksanakan dengan cukup baik, masih ada beberapa karyawan yang datang telat ketika pelaksanaan pelayanan bantuan langsung, ada beberapa karyawan yang terkadang tidak hadir ketika mendapat tugas untuk pelayanan bantuan langsung, tetapi kerja sama antar tim dan antar individu membantu keberhasilan penyaluran bantuan langsung tunai.

Kata Kunci : *Kinerja Karyawan, Penyaluran Bantuan Langsung Tunai*

 26/12/22

EMPLOYEE PERFORMANCE ANALYSIS AT PATI POST OFFICE ON DISTRIBUTING DIRECT CASH ASSISTANCE

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Abstract

This study aims to analyze the performance of employees at the Pati Post Office in distributing direct cash assistance. This study aims to find out how the performance of employees at the Pati Post Office in direct cash assistance services. This study uses a qualitative descriptive method by collecting field research data through interviews, documentation, and observation. The results showed that the performance of employees at the starch post office was still not optimal. The services of distributing direct cash assistance have not been carried out well enough, there are still some employees who arrive late when carrying out direct assistance services, there are some employees who sometimes are not present when they are assigned to provide direct assistance services, but cooperation between teams and between individuals helps the success of distribution of direct cash assistance.

Keywords: *Employee Performance, Distributing Direct Cash Assistance*