TRAVEL TICKET ORDERING SYSTEM USING E-PAYMENT
(Case Study: Mulia Travel Ketapang)

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ABSTRACT

Mulia Travel is a business engaged in inter-city transportation. Mulia Travel is located in the Ketapang area, West Kalimantan. Mulia Travel's target market is the people of Ketapang who will travel out of town in West Kalimantan or people who will travel to Ketapang. Currently, customers can order tickets by meeting Mulia Travel directly or contacting the driver directly. This makes a difference between the incoming customer data and the number of customers who have used Mulia Travel's services. The payment process is given to the driver after the customer arrives at the destination. This makes drivers often commit fraud which makes income not in accordance with the number of customers who have used Mulia Travel's services. Therefore, through the creation of a web-based travel ticket booking system using a payment gateway, it is hoped that it can optimize the customer's ticket ordering process. Presentation of information in web form will make it easier for customers to access it. This travel ticket booking system is a system that provides information to customers about the ticket ordering process contained in Mulia Travel. The information presented on this website includes departure schedules, the process of ordering tickets and displaying tickets.

Keywords: System, Information, Booking, Ticket, Travel