

ABSTRAK

P.O. Hikmah Agung is an autobus company that focuses on renting tourist buses located in Jeruklegi sub-district, Cilacap regency. The problem that occurs is that the owner feels that the reservation flow is less efficient because he still uses the telephone as a means for transactions. The manager also feels that PO. Hikmah Agung requires a computerized system to manage all existing data so that it is better organized and minimizes errors that can be detrimental to managers and customers. The purpose of this research is to increase insight and knowledge while implementing this theory into the company. In the initial stage, the development of a reservation information system begins with creating a system requirements analysis and then continues with a design process based on the results of the needs analysis. The final stage of the design process is producing a system that will be built. In this final project, it is hoped that the development of this reservation system can be useful for users and can be developed further.

Keywords: *System, reservation, reservation system.*

