ABSTRACT

Car operations related to usage schedules, borrowing, returns and usage reports at PT. Telkom Witel Mataram, Lombok cars are managed by the consumer service unit and are still done manually. The aim of this research is to build a car operational management information system at PT. Telkom Witel Mataram, Lombok to assist with the process of managing schedules, borrowing, returning and reporting car usage activities. Therefore, a management information system is needed to help manage car operations more quickly in producing the required information. Data and information collection was carried out by interviews and observations. The system development method uses Waterfall and system testing is carried out using Black Box. The result of this research is a car operational management information system that can help car operational performance and car activity reporting so that all operational activities are faster and more effective.

Keywords*: Information Systems, Car Operations, Management, Telkom*