Development of a Sales Information System for Web-Based Music Overtures (Case Study: Jogja Music Overture Store)

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ABSTRACT

Overture Musik Shop is a medium-sized shop which operates in the business of selling musical instruments in the city of Yogyakarta. The sales system used by Overture Musik to assist the sales process in the store starts from filling in product data, transaction processing, goods returns and reports. The development that will be carried out is the addition of a payment gateway feature to facilitate the payment transaction process for consumers so that consumers no longer need to send proof of payment because payments are integrated with third parties, and shops no longer need to check proof of payment from consumers and can minimize the occurrence of nominal errors. payment. Addition of a live chat feature that consumers can use to complain if the goods sent are damaged or there is an error in the product sent. The aim of this research is to implement a sales system in the development of a music overture sales information system so that it remains in line with existing business processes. The conclusion of this research is that the development of a sales system in the development of a music overture sales information system can run according to existing business processes.

Keywords: Sales System, Information System, Payment Gateway, Music Overture.