

THE RECRUITMENT AND SELECTION PROCESS OF COURIER STAFF AT THE EXECUTIVE SHUTTLE BUS AND CARGO JOGLOSEMAR COMPANY YOGYAKARTA

Abstract

This study aims at determining the efforts made in the recruitment and selection process of courier staff at the executive shuttle bus and cargo JogloSemar company Yogyakarta which includes recruitment planning, publication, selection, training, internship, and contract signature. Meanwhile, techniques of collecting the data used are interview, observation and document analysis by using primary and secondary data from the company. The results show that the recruitment and selection process at JogloSemar company Yogyakarta improve employees' performances. Therefore, training and internship are required in order to make employees work better.

Keywords: recruitment, selection