

Mobile Based Laundry Service Information System Using Payment Gateway (Case Study: Seven Laundry Banguntapan)

ABSTRACT

This information system will allow customers to order laundry services online via a mobile application platform. Customers can easily access information regarding the types of services offered, prices, and clothing pick-up and delivery schedules. Apart from that, they can make payments online via a safe and reliable Payment Gateway. Using a Payment Gateway in this system will provide benefits in the form of faster, safer and more efficient transactions for customers and laundry service providers. Customers no longer need to carry cash, so the payment process becomes more practical. Meanwhile, laundry service providers will benefit in terms of better financial management and real-time transaction monitoring. It is hoped that the results of this research can make a positive contribution in increasing the operational efficiency of laundry service providers and make it easier for customers to use laundry services. Apart from that, this system can also be an example of the application of information technology in other service businesses which can provide similar benefits.

Keywords: Laundry Information System, Web Based Laundry, Payment Gateway, Digital Laundry Services, PHP, MySql

*Mobile Based Laundry Service Information System Using
Payment Gateway
(Case Study: Seven Laundry Banguntapan)*

ABSTRACT

This information system will allow customers to order laundry services online via a mobile application platform. Customers can easily access information regarding the types of services offered, prices, and clothing pick-up and delivery schedules. Apart from that, they can make payments online via a safe and reliable Payment Gateway. Using a Payment Gateway in this system will provide benefits in the form of faster, safer and more efficient transactions for customers and laundry service providers. Customers no longer need to carry cash, so the payment process becomes more practical. Meanwhile, laundry service providers will benefit in terms of better financial management and real-time transaction monitoring. It is hoped that the results of this research can make a positive contribution in increasing the operational efficiency of laundry service providers and make it easier for customers to use laundry services. Apart from that, this system can also be an example of the application of information technology in other service businesses which can provide similar benefits.

Keywords: Laundry Information System, Web Based Laundry, Payment Gateway, Digital Laundry Services, PHP, MySql

DAFTAR PUSTAKA

- Allo, D. N., Firman, & Ihsan, M. (2021). Perancangan Sistem Informasi Laundry Berbasis Web pada Laundry Dian Menggunakan PHP dan Mysql. *Jurnal PETISI (Pendidikan Teknologi Informasi)*, Vol. 2, No. 2, Juli 2021, 27-40.
- Arafa. (2021). Perilaku generasi x dan y dalam pemanfaatan payment gateway pada ovo perspektif masalah. *Doctoral dissertation, STIE Perbanas Surabaya*.
- Arigawati, & Cahyaningsih. (2021). Pengaruh sistem e-payment terhadap peningkatan motivasi belanja online dan aktivitas. *Goodwill*, 3(2 Desember), 392-398, 392-398.
- Aryani, W., Esabella, S., Nawassyarif, & Haq, M. (2021). RANCANG BANGUN SISTEM INFORMASI MANAJEMEN AVIN LAUNDRY SUMBAWA BERBASIS WEB. *Hexagon Jurnal Teknik dan Sains Volume 2 Nomor 1, Januari 2021*, 77-84.
- Atina, Hendrawan, & Murati. (2020). Aplikasi Sistem Manajemen Laundry Berbasis Web Management System Application Laundry Web-Based. 9(2), 85-90., 85-90.
- Azmil Mustaqor, S. W. (2022). Pengaruh Payment Gateway dan Kemudahan Transaksi Terhadap Keputusan. *Jurnal Ilmiah Wahana Pendidikan Vol. 8, No.1, Januari 2022*, 748-758.

- Dzikrillah, N. D., Maulidiansyah, & Faid, M. (2021). Aplikasi Pelayanan Jasa Laundry Di Zazi Laundry. *Jurnal Teknik Informatika dan Sistem Informasi* Vol. 8, No. 4, Desember 2021, 1854-1867.
- Lumbangaol, M. H. (2020). Rancang Bangun Sistem Informasi Penjualan dan Penyewaan Properti Berbasis WEB Di Kota Batam. *Jurnal Comasie* 1, 83–92.
- Maydianto, M. R. (2021). RANCANG BANGUN SISTEM INFORMASI POINT OF SALE. *JURNAL COMASIE - VOL. 04 NO. 02 (2021)*, 50-59.
- Rhomdhoni, U. I., & Prapanca, A. (2021). RANCANG BANGUN APLIKASI LAUNDRY SEPATU DENGAN MENGGUNAKAN MITRANS PAYMENT GATEWAY. *Vol 12 No 1 (2021): 12*, 1-8.

Solahuddin. (2022). MODEL PERANCANGAN APLIKASI MAKANAN RINGAN CEMILAN.
Vol. 1 No.1 – JGMK, Februari 2022, 16-22.

Wahyudi, M. D., & Ridho, M. R. (2019). SISTEM INFORMASI PENJUALAN MOBIL BEKAS
BERBASIS WEB PADA CV PHUTU OIL CLUB DI KOTA BATAM. *Vol. 1 No. 01*
(2019): Comasie Journal, 102-111.