

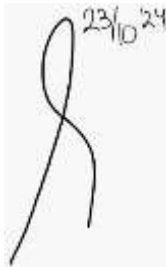
ANALISIS KEDISIPLINAN KERJA PADA PT PLN UNIT LAYANAN PELANGGAN BANTUL

Rahardhika Chusnul Akbar

Abstrak

Penelitian ini bertujuan untuk menganalisis Kedisiplinan Kerja pada PT PLN Unit Layanan Pelanggan Bantul. Metode yang digunakan dalam penelitian ini adalah kuantitatif deskriptif. Data yang digunakan adalah data primer yang diperoleh melalui kuesioner. Sampel yang digunakan sebanyak 30 karyawan yang ditentukan dengan teknik *sampling jenuh*. Hasil penelitian menunjukkan rerata ketaatan waktu sebesar 3,14 dikategori setuju, rerata bertanggung jawab sebesar 3,19 dikategori setuju, rerata kepatuhan terhadap peraturan perusahaan sebesar 3,23 dikategori setuju, rerata prosedur kerja sebesar 3,22 dikategori setuju, dan rerata dari keseluruhan indikator sebesar 3,19 dikategori setuju. Berdasarkan hasil analisis, disimpulkan bahwa mayoritas karyawan merasa setuju dengan ketaatan waktu, bertanggung jawab, kepatuhan terhadap peraturan perusahaan, dan prosedur kerja yang mereka di PT PLN Unit Layanan Pelanggan Bantul.

Kata Kunci: *Kedisiplinan Kerja*



23/10/24

ANALYSIS OF WORK DISCIPLINE AT PT PLN BANTUL CUSTOMER SERVICE UNIT

Rahardhika Chusnul Akbar

Abstract

This study aims to analyze work discipline within the PT PLN Bantul Customer Service Unit. The research employs a descriptive quantitative methodology, utilizing primary data collected through questionnaires. The sample comprised 30 employees, selected using a saturated sampling technique. The findings indicate that the average time compliance score was 3.14, categorized as the average responsibility score was 3.19, also categorized as the average compliance with company regulations was 3.23, categorized as the average adherence to work procedures was 3.22, categorized as and the overall average across all indicators was 3.19, categorized as Based on the analysis, it can be concluded that the majority of employees at PT PLN Bantul Customer Service Unit expressed agreement regarding their adherence to time management, responsibility, compliance with company regulations, and work procedures..

Keywords: Work Discipline