

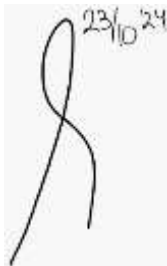
ANALISIS PELATIHAN KARYAWAN PADA GRAND MALIOBORO HOTEL YOGYAKARTA

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Abstrak

Penelitian ini menganalisis pelatihan karyawan pada Grand Malioboro Hotel Yogyakarta, bertujuan untuk menambah wawasan tentang pelatihan karyawan menjadi referensi bagi penelitian selanjutnya. Metode yang digunakan adalah kuantitatif dengan analisis data melalui uji validitas, reliabilitas, dan arithmetic mean, melibatkan 35 responden. Hasil penelitian menunjukkan bahwa kualitas materi pelatihan memiliki rata-rata 3,27, menandakan bahwa materi sangat baik dan sesuai kebutuhan peserta. Kualitas metode pelatihan dengan rata-rata 3,28 menunjukkan efektivitasnya, sementara kualitas instruktur dinilai dengan rata-rata 3,20, mencerminkan kepuasan peserta terhadap kemampuan instruktur. Kualitas sarana prasarana pelatihan juga mendapat nilai rata-rata 3,28, menunjukkan kenyamanan. Indikator kualitas peserta pelatihan mencapai rata-rata 3,28, yang menunjukkan pemahaman yang baik terhadap materi. Namun, penelitian ini terbatas oleh waktu dan jumlah responden, yang dapat mempengaruhi kedalaman analisis dan validitas kesimpulan. Oleh karena itu, disarankan perbaikan pada aspek-aspek tersebut untuk hasil yang lebih komprehensif dan dapat digeneralisasikan.

Kata Kunci: *Pelatihan Karyawan, Hotel*



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ANALYSIS OF EMPLOYEE TRAINING AT GRAND MALIOBORO HOTEL YOGYAKARTA

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Abstract

This study analyzes employee training at the Grand Malioboro Hotel in Yogyakarta, with the objective of enhancing understanding of employee training as a foundation for future research. A quantitative methodology was employed, utilizing data analysis techniques that included validity, reliability, and arithmetic mean tests, with a sample size of 35 respondents. The findings revealed that the quality of the training material received an average score of 3.27, suggesting that the material was highly regarded and aligned with the participants' needs. The training method was evaluated with an average score of 3.28, indicating its effectiveness, while the quality of the instructor was rated at an average of 3.20, reflecting participant satisfaction with the instructor's competencies. Additionally, the quality of the training facilities and infrastructure garnered an average score of 3.28, signifying a comfortable environment. The quality indicator for training participants achieved an average of 3.28, demonstrating a solid understanding of the material presented. However, this study faced limitations related to the time frame and the number of respondents, which may have impacted the depth of analysis and the validity of the conclusions drawn. Consequently, it is recommended that future research address these limitations to yield more comprehensive and generalizable results.

Keywords: *Employee Training, Hotel*