WEB-BASED TOUR AND TRAVEL SERVICE INFORMATION SYSTEM AT CV. NGOBARAN TOUR & TRAVEL

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ABSTRACT

This final project report is titled "Web-Based Tour & Travel Service Information System (Case Study: CV Ngobaran Tour & Travel Sleman)." This research aims to develop a web-based information system that can assist CV Ngobaran Tour & Travel in managing travel packages and ticket bookings more effectively and efficiently. The system is designed to address the issues faced by the company, such as ticket booking still being conducted manually and the lack of easily accessible information for customers. The research methodology includes requirements analysis, system design, implementation, and evaluation. The result of this research is a web-based information system that enables customers to book tickets and access information about travel packages online. This system is expected to enhance the operational efficiency of the company and provide convenience for customers in making ticket reservations. The benefits of this system development are to reduce the time required for the ticket booking process, minimize errors in data management, and improve service quality to customers. Additionally, this system also helps the company disseminate information related to travel packages more widely and quickly.

Keywords: Information System, Web, Tour & Travel, Ticket Booking, Travel Package, CV Ngobaran Tour & Travel Sleman.