ANDROID BASED ELECTRONIC EQUIPMENT SERVICE ORDERING APPLICATION

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ABSTRACT

Along with the rapid development of technology, electronic devices such as televisions, dispensers, refrigerators, washing machines, irons, blenders, and air conditioners have an important role in everyday life. However, problems often occur when these devices are damaged, so users have to spend time, energy, and money to repair them at a service center. This study aims to develop an online ordering-based service application designed to simplify the process of requesting repairs for electronic devices. This online service order is specifically designed to receive requests for repairs to electronic devices such as televisions, dispensers, refrigerators, washing machines, irons, blenders, and air conditioners directly. This application was developed through several stages, including problem identification, system design, application implementation, testing, and evaluation, with a focus on simple and user-friendly ordering features. With this application, users can easily order electronic equipment service. This application also allows users to save time and energy, thus providing a practical and effective solution in dealing with damage to electronic devices. Keywords: electronic service, online ordering, electronic equipment, android service application, electronic repair.