

# **PENGARUH DUKUNGAN SOSIAL TERHADAP KINERJA PEGAWAI DINAS PERHUBUNGAN DAERAH ISTIMEWA YOGYAKARTA**

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## **ABSTRAK**

*Meningkatnya kinerja pegawai sangat dibutuhkan dalam penyelenggaraan pemerintahan agar membawa kemajuan bagi instansi, seiring dengan berkembangnya sebuah kota dengan adanya fasilitas-fasilitas baru, peraturan-peraturan baru maka dibutuhkan pula kinerja pegawai yang meningkat dan optimal. Pegawai Dinas Perhubungan Daerah Istimewa Yogyakarta mengalami beberapa kendala dalam bekerja, seperti masih ada pegawai yang menunda pekerjaan, Kurangnya komunikasi karena adanya kesenjangan usia, serta tuntutan kerja yang tinggi. Penelitian ini bertujuan untuk mencari pengaruh dukungan sosial terhadap kinerja pegawai Dinas Perhubungan Daerah Istimewa Yogyakarta. Metode dalam penelitian ini menggunakan kuantitatif dengan metode analisis regresi sederhana. Teori dalam penelitian ini mengacu pada grand theory Dukungan sosial dari Sarafino dan Smith (2011) pada Kinerja menggunakan grand theory Mitchell (1987). Subjek dalam penelitian ini berjumlah 44 pegawai di kantor Dinas Perhubungan Daerah Istimewa Yogyakarta. Pengambilan sampel dilakukan dengan teknik sampel non probability Sampling. Hasil penelitian menunjukkan terdapat pengaruh yang signifikan antara variabel dukungan sosial terhadap kinerja pegawai Dinas perhubungan Daerah Istimewa Yogyakarta. Dengan nilai hipotesis diperoleh persamaan regresi sederhana  $Y=52.007+0,544X$ . Hasil dari nilai signifikan(sig)  $0,000 < 0,05$  dan nilai Regresi sebesar 0,544. Hasil menunjukkan pengaruh Dukungan sosial terhadap kinerja sebesar 0,263 atau 26,3% artinya jika semakin tinggi dukungan sosial maka semakin tinggi pula kinerja pegawai Dinas Perhubungan Daerah Istimewa Yogyakarta.*

**Kata Kunci:** Dukungan Sosial, Kinerja, Pegawai Dinas Perhubungan

# THE IMPACT OF SOCIAL SUPPORT ON THE PERFORMANCE AMONG EMPLOYEES OF THE TRANSPORTATION DEPARTMENT IN THE SPECIAL REGION OF YOGYAKARTA

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## ABSTRACT

*Increasing employee performance is very much needed in government administration to bring progress to the agency; as a city develops with new facilities and regulations, increased and optimal employee performance is also needed. Employees of the Transportation Department in the Special Region of Yogyakarta experience several obstacles in working, such as employees who postpone work, lack of communication due to the age gap, and high work demands. This research aims to find The Impact Of Social Support On The Performance Among Employees Of The Transportation Department In The Special Region Of Yogyakarta. The method in this research uses quantitative with a simple regression analysis method. The theory in this research refers to the grand theory of social support from Sarafino and Smith (2011) on performance using Mitchell's (1987) grand theory. The subjects in this research were 44 employees at The Transportation Department In The Special Region Of Yogyakarta. Sampling was carried out using non-probability sampling techniques. The research results show that social support variables significantly influence the performance of employees of the Yogyakarta Special Region Transportation Service. With the hypothesis value, a simple regression equation  $Y=52.007+0.544X$  is obtained. The significant value (sig) results are  $0.000 < 0.05$ , and the regression value is 0.544. The results show that the effect of social support on performance is 0.263 or 26.3%, meaning that the higher the social support, the higher the performance of the Transportation Department In The Special Region Of Yogyakarta*

**Keywords:** Social Support, Performance, Transportation Service Employees

