

## **ABSTRAK**

### **ANALISIS KINERJA DINAS PENDIDIKAN PEMUDA DAN OLAHRAGA DAERAH ISTIMEWA YOGYAKARTA BERDASARKAN ASPEK KEUANGAN DAN NON KEUANGAN**

Penelitian ini bertujuan untuk menganalisis kinerja DIKPORA Tahun 2015-2017. Analisis meliputi aspek keuangan dan non keuangan. Aspek keuangan dilihat dari APBD DIKPORA tahun 2015-2017. Aspek non keuangan berdasarkan Indeks Kepuasan Masyarakat. Penelitian kinerja non keuangan dilakukan dengan penyebaran kuisioner ke masyarakat. Penelitian ini dilaksanakan di lima titik Yogyakarta yaitu Yogyakarta Pusat, Timur, Barat, Malioboro, dan Selatan. Hasil analisis menunjukkan bahwa kinerja DIKPORA berdasarkan aspek keuangan adalah: (1) rasio Efektivitas PAD sangat efektif, (2) Rasio Indeks Kemampuan Rutin sangat rendah, (3) Rasio Pertumbuhan kurang efektif dalam meningkatkan Pendapatan Asli Daerah dan kurang baik dalam hal belanja pembangunan, (4) Dilihat dari aspek non keuangan menunjukkan masyarakat Daerah Istimewa Yogyakarta merasa puas dengan pelayanan publik yang diberikan Pemerintah melalui Dinas Pendidikan Pemuda dan Olahraga

Kata Kunci: Rasio Efektivitas, Rasio Indeks Kemampuan Rutin, Rasio Pertumbuhan Dan Rasio Indeks Kepuasan Masyarakat

## **ABSTRACT**

### **PERFORMANCE ANALYSIS OF EDUCATION, YOUTH AND SPORTS DEPARTMENT OF YOGYAKARTA SPECIAL REGION BASED ON FINANCIAL AND NON-FINANCIAL ASPECTS**

This study aims to analyze the performance of DIKPORA in 2015-2017. Analysis includes financial and non-financial aspects. The financial aspect is seen from the Regional Budget of Education, Youth and Sports Department in 2015-2017. Non-financial aspects are based on Community Satisfaction Index. Non-financial performance research is done by distributing questionnaires to the community. This research was conducted at five points in Yogyakarta, namely Central, East, West, Malioboro, and South Yogyakarta. The analysis shows that DIKPORA's performance based on the financial aspects are: (1) Effectiveness ratio of the Regional Own-Source Revenue is very effective, (2) Routine Ability Index Ratio is very low, (3) Growth Ratio is less effective in increasing Regional Own-Source Revenue and less well in terms of development spending. Judging from the non-financial aspects, the people of Yogyakarta Special Region are satisfied with the public services provided by the Government through the Department of Education, Youth and Sports.

**Keywords:** Effectiveness Ratio, Routine Ability Ratio, Community Satisfaction Index Growth Ratio