

ABSTRACT

Danik Lestari. 2020. **INTERNSHIP REPORT AT MUSAFIRA SYARIAH HOTEL**

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The development of global tourism is advancing rapidly, including in Indonesia. The Special Region of Yogyakarta is one of the country's most famous tourist destinations. To support its tourism activities, Yogyakarta has 143 star hotels and 1,475 non-star hotels, according to Yogyakarta's Central Bureau of Statistics in 2018. Additionally, since the emergence of the so-called Islamic or sharia-compliant hotels in 1990s, many Muslim as well as non-Muslim tourists began to switch from public hotels to sharia-compliant hotels.

The main object in this report is the record of the writer's activities in applying her English skills during her internship at the Musafira Syariah Hotel for one month in February 2020. However, in actuality, several obstacles were found which resulted in the ineffectiveness of the writer's efforts in practicing her English skills.

This report, entitled Internship Report at Hotel Musafira Syariah, serves as the writer's final assignment. The method used in making this report is the qualitative descriptive procedure, which produces descriptive data.

The results of this internship show that the writer experienced several obstacles in practicing her English skills. However, the writer took the initiative to help check the hotel and guest administration data, as well as to help calculate the hotel's tax data, and to finally enter them into the computer database. All of the applications used for these efforts were in English.

Keywords: tourism, internship, hotel, sharia

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Perkembangan kepariwisataan global sangatlah pesat, termasuk di Indonesia. Daerah Istimewa Yogyakarta adalah salah satu tujuan wisata paling terkenal di negara ini. Untuk menunjang pariwisatanya, menurut Badan Pusat Statistik Yogyakarta tahun 2018, Yogyakarta memiliki 143 hotel berbintang dan 1.475 hotel non-berbintang. Selain itu, sejak munculnya hotel syariah pada tahun 1990-an, banyak wisatawan Muslim maupun non-Muslim mulai beralih dari hotel umum ke hotel syariah.

Objek utama dalam laporan ini adalah catatan aktivitas penulis dalam mengaplikasikan kemampuan bahasa Inggrisnya selama magang di Hotel Musafira Syariah selama satu bulan pada bulan Februari 2020. Pada kenyataannya terdapat beberapa kendala yang mengakibatkan tidak efektifnya upaya penulis untuk melatih kemampuan bahasa Inggrisnya.

Laporan yang berjudul *Internship Report at Hotel Musafira Syariah* ini merupakan tugas akhir penulis. Metode yang digunakan dalam pembuatan laporan ini adalah metode deskriptif kualitatif yang menghasilkan data deskriptif.

Hasil magang ini menunjukkan bahwa penulis mengalami beberapa kendala dalam melatih kemampuan bahasa Inggrisnya. Meski demikian, penulis berinisiatif membantu pengecekan data administrasi hotel dan tamu, serta membantu menghitung data pajak hotel, dan akhirnya memasukkannya ke dalam *database* komputer. Semua aplikasi yang digunakan pada berbagai upaya ini menggunakan bahasa Inggris.

Kata kunci: pariwisata, magang, hotel, syariah