

SISTEM PELAYANAN DAN PENGELOLAAN DATA SERVICE KOMPUTER BERBASIS WEB (Studi Kasus : Starcomp Condongcatur)

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ABSTRACT

Starcomp Condongcatur is a computer equipment store that serves computer services, printers and warranty claims, located at Jalan Candi Gebang No.240 Condongcatur, Depok, Sleman, Yogyakarta. Starcomp sells various computer equipment and accessories and was founded by Arie Wibowo in 2012. The Data is not stored neatly because it still uses Microsoft Excel and sometimes it is still written manually on paper, so in that case, the data service that is sought is sometimes lost or difficult to find. What's more, there is no information on when the service process will finish or employees who often forget to tell customers that the computer has been damaged. Therefore, through the Implementation of Service Systems and Management of Computer Data Services, it is hoped that it will make it easier for employees to process computer service services online, as well as make it easier for data service organizations and reports to be stored properly, making it easy for customers to see to what extent the service has worked. The system designed in this study uses the PHP programming language and MySQL as the database server. This study produces a system that can help and facilitate the Starcomp in managing data services for goods and providing status services to customers.

Keywords: Service and Management Systems, Data Service, Web.