

PROSEDUR PERIZINAN USAHA MELALUI *ONLINE SINGLE SUBMISSION*  
(OSS) PADA DINAS PENANAMAN MODAL DAN PELAYANAN TERPADU  
SATU PINTU KABUPATEN PATI

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Abstrak

Laporan tugas akhir ini mengkaji mengenai Prosedur Perizinan Usaha Melalui Online Single Submission (OSS) pada Dinas Penanaman Modal dan Pelayanan Terpadu Satu Pintu Kota Pati. Online Single Submission (OSS) merupakan Perizinan Online Terpadu yang diterbitkan oleh Lembaga OSS untuk dan atas nama Menteri, pimpinan lembaga, Gubernur, atau Bupati melalui sistem elektronik yang terintegrasi. OSS telah diatur dalam Peraturan Pemerintah Nomor 24 Tahun 2018 Tentang Pelayanan Perizinan Terintegrasi Elektronik. Tujuan dari penyusunan Laporan Tugas Akhir ini untuk mengetahui Prosedur Perizinan Usaha Melalui OSS pada Dinas Penanaman Modal dan Pelayanan Terpadu Satu Pintu. Hasil penelitian menunjukkan bahwa pelaksanaan perizinan usaha mempunyai proses yang cukup lama sebelum diterbitkan OSS. Melalui OSS ini, pelaku usaha dapat mempersingkat proses perizinan usaha serta lebih efisien dan modern. Pelaku usaha akan mudah melakukan pendaftaran atau pengurusan perizinan kegiatan usaha seperti misalnya Izin Lokasi, Izin Lingkungan, Izin Mendirikan Bangunan tanpa melalui proses yang lama dan dapat segera memulai proses produksi usahanya secara bersamaan dengan melengkapi dokumen-dokumen pelaksanaan lainnya.

Kata Kunci: Prosedur, Pelayanan Perizinan Usaha, *Online Single Submission* (OSS)

**BUSINESS LICENSING PROCEDURE THROUGH ONLINE SINGLE  
SUBMISSION (OSS) AT THE ONE DOOR INTEGRATED SERVICE AND  
INVESTMENT DEPARTMENT OF PATI REGENCY**

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**Abstract**

This final report examines the Business Licensing Procedures Through Online Single Submission (OSS) at the Pati City Investment and One-Stop Integrated Service Office. Online Single Submission (OSS) is an Integrated Online Licensing issued by the OSS Institution for and on behalf of the Minister, head of institution, Governor, or Regent through an integrated electronic system. OSS has been regulated in Government Regulation Number 24 of 2018 concerning Electronic Integrated Licensing Services. The purpose of the preparation of this Final Project is to find out the Procedure for Business Licensing Through OSS at the Investment and One Stop Service Office. The results showed that the implementation of business licensing had a long process before the OSS was issued. Through this OSS, business actors can streamline the business licensing process and make it more efficient and modern. Business actors will easily register or administer business activity permits such as Location Permits, Environmental Permits, Building Construction Permits without going through a long process and can immediately start their business production process simultaneously by completing other implementation documents.

**Keywords:** Procedure, Business Licensing Service, Online Single Submission (OSS)