

**EFEKTIVITAS PENGGUNAAN *FINGERPRINT* TERHADAP PROSES
TARIK TUNAI DI PT. BPR BKK PURBALINGGA (PERSERODA)
CABANG KUTASARI**

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ABSTRAK

Laporan ini bertujuan untuk mengukur tingkat efektivitas penggunaan sistem *fingerprint* terhadap proses transaksi tarik tunai di PT. BPR BKK Purbalingga (Perseroda) Cabang Kutasari. Pengukuran efektivitas sistem *fingerprint* terhadap proses transaksi tarik tunai menggunakan pendekatan kualitatif dan kuantitatif.

Hasil pengukuran kuisioner menunjukkan bahwa penggunaan sistem *fingerprint* terhadap proses transaksi tarik tunai di PT. BPR BKK Purbalingga (Perseroda) Cabang Kutasari sudah efektif, ditandai dengan hasil presentase sebesar 76% dan peningkatan jumlah nasabah yang menggunakan sistem *fingerprint* periode Januari 2021 hingga Mei 2021.

Kata kunci: Efektivitas, Tarik Tunai, Sistem *Fingerprint*

**EFFECTIVENESS OF USING FINGERPRINT ON CASH WITHDRAWAL
PROCESS IN PT. BPR BKK PURBALINGGA (PERSERODA) KUTASARI
BRANCH**

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ABSTRACT

This report aims to measure the effectiveness of the use of the fingerprint system on the cash withdrawal transaction process at PT. BPR BKK Purbalingga (Perseroda) Kutasari Branch. Measurement of the effectiveness of the fingerprint system on the cash withdrawal transaction process uses qualitative and quantitative approaches.

The results of the questionnaire measurement show that the use of the fingerprint system on the cash withdrawal transaction process at PT. BPR BKK Purbalingga (Perseroda) Kutasari Branch has been effective, marked by a percentage yield of 76% and an increase in the number of customers using the fingerprint system for the period January 2021 to May 2021.

Keywords: Effectiveness, Cash Withdrawal, Fingerprint System