

# ***DESIGN AND IMPLEMENTATION OF WEB-BASED COMMUNITY ADMINISTRATION SERVICE SYSTEM***

***(Case Study: Temon Kulon Progo Village Head Office)***

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## **ABSTRACT**

*In the current era of technology, many services use and utilize information technology so that the service process becomes faster and easier. This effort is a form of utilizing information technology to provide services to the community and support the running of government. Every village has an obligation to provide the best service to the community. The administrative service process in Janten Village is still using the manual method. Starting with the arrival of the community to the village office by bringing the required documents. The length of the queue also results in the length of the service process to the community. The process of adding administrative data is still manual by using Microsoft Word so that it makes the process longer and causes document accumulation. In addition, there is no place for public complaints related to facilities and infrastructure, unexpected events such as fires and the provision of village data and information/news. With these problems, a website-based community service application is designed to be able to facilitate village officials in handling administrative services, improving the quality and quality of public services provided at the Janten Village office. With this community service system, residents can perform administrative services without coming to the Janten Village Office. The public can access this system through various devices connected to the internet.*

***Keywords:*** *Information System, Community Service, Website..*